

# ¿Cómo hacer una solicitud de devolución de llamada?

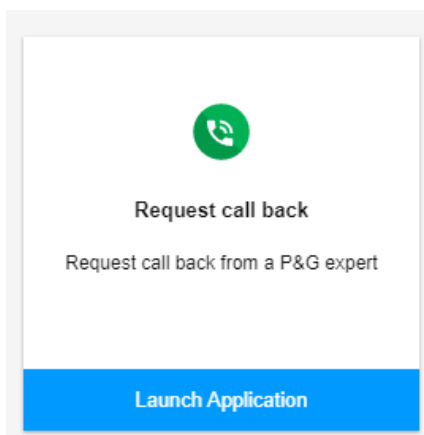
## La solicitud de devolución de llamada le permite:

- Solicitar asistencia telefónica de los especialistas de P&G.

Para ver la **aplicación Request Callback**, visite <https://pgsupplier.vpn.pg.com/> e ingrese sus credenciales para iniciar sesión en el Portal de Proveedores de P&G.

The screenshot shows the 'P&G Suppliers' portal. At the top, there is a blue header with the P&G logo, the text 'Suppliers', a language dropdown set to 'English', and a help icon. Below the header, there are two tabs: 'Log in' (selected) and 'Sign up'. The main content area is titled 'Supplier Portal Login' and contains two input fields: 'Username' with a 'Forgot username?' link and 'Password' with a 'Forgot password?' link. Both fields have placeholder text 'Enter your username' and 'Enter your password' respectively. A blue 'Log In' button is positioned at the bottom right of the login form. At the bottom of the page, there is a copyright notice: 'Copyright © 2020 Procter & Gamble. All rights reserved.' followed by links for 'Terms & Conditions', 'Privacy', and 'AdChoices'.

Haga clic en la aplicación **Request Callback**.



**Paso 1:** Elija el mejor horario para usted. No olvide elegir al agente con habilidades: "Solo apoyo al proveedor".

Your Time ⓘ	Expert	Skills	Language(s)	
00:00 - 00:30 Tomorrow	 Krystel	PG Internal users ONLY, Coupa users support	English, Spanish	✓ Request
00:30 - 01:00 Tomorrow	 Krystel	PG Internal users ONLY, Coupa users support	English, Spanish	✓ Request
00:00 - 00:30 Thursday	 Krystel	PG Internal users ONLY, Coupa users support	English, Spanish	✓ Request
00:30 - 01:00 Thursday	 Krystel	PG Internal users ONLY, Coupa users support	English, Spanish	✓ Request
14:30 - 15:00 Thursday	 Renz	Invoices billed to India Middle East and Africas	English	✓ Request
17:30 - 18:00 Thursday	 Karlán	Invoice Payment, Supplier portal, NA CA Billed Invoices	English	✓ Request
00:00 - 00:30 Friday	 Krystel	PG Internal users ONLY, Coupa users support	English, Spanish	✓ Request

**Paso 2:** Rellene la información requerida y haga clic en Enviar.

We will call you on January 30, 2020 at 14:00 at number

Phone number

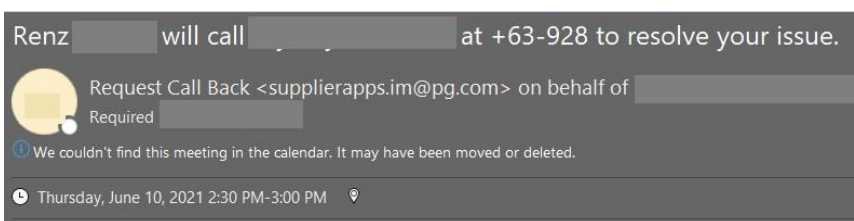
+506

Your issue

Please describe your issue with as much detail as possible. That way our expert will be able to prepare for the call

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**Paso 3:** Una vez que haya enviado su solicitud de devolución de llamada, recibirá un correo electrónico de confirmación con los detalles de la solicitud de devolución de llamada.



Test only. Will cancel

**Paso 4:** Si desea cancelar su solicitud de devolución de llamada, puede hacer clic en Cancelar.

14:30 - 15:00  
Thursday



Renz

Supporting SGT Time Zone Supplier Only, Invoice billed to  
India Middle East and Africas

English



### Cancel requested call

Are you sure you want to cancel the requested call from  
**June 10, 2021 at 14:30** ?

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